

Covid-19 precautions for a healthy environment for customers and staff of European tanning studios



Intended for:

This protocol contains recommendations applicable to businesses operating tanning beds in Europe – particularly non-automated tanning studios that are staffed on site during all hours of operation.

Prepared by:

ESA (European Sunlight Association) in cooperation with FeBelSol (Belgian Association of tanning bed operators)

Updated:

02/03/2021

ABSTRACT

Objective

The health of our members, their clients and tanning studio employees is paramount to us. Therefore, we urge all our members to take additional measures to limit the spread of the coronavirus as much as possible. Here you will find guidance and precautionary measures we advise you to take. We are committed to following government guidelines and are monitoring changes closely in order to adapt our measures accordingly and we advise you do the same. Implementing these measures will hopefully provide a safer and healthier environment at indoor tanning facilities for your clients, fellow suppliers and other people who enter or will enter your tanning studio(s) and / or wish to use the services.

Starting point

This protocol is based on measures imposed by governments of most countries in Europe that relate to our sector in particular. This means that **this document can and should be adapted at any time, so that all guidelines and measures taken by the government in your respective country are observed at all times**. Luckily and quite contrary to many other beauty services, it is good that having a tanning session is individual activity where there is no need for a direct physical contact between customers and staff.

Who does this protocol apply to?

The protocol applies to businesses that operate tanning beds and is particularly intended for tanning facilities that have staff on site during all hours of operation (i.e. non-automated tanning studios) in an area intended for that purpose in particular. These include tanning studios, fitness studios*, beauty salons*, nail salons*, hotels*, saunas* and wellness centers*.

This protocol was developed particularly for businesses which have entirely oriented their commercial activities towards the supply of indoor tanning equipment in closed spaces, called tanning booths. Usually, a tanning studio has a reception area, waiting room, cosmetics area and a toilet. For other operating businesses (mentioned with an * above), this protocol can only be used for tanning booths. This is because other activities of these businesses may require different, additional measures and the operation of a tanning booth is only a part of their service activities.

TANNING STUDIO COVID-19 PREVENTIVE MEASURES

1. COVID-19 MANAGER / RESPONSIBLE PERSON



In each individual tanning studio, **one person should be designated** by the business operator/owner as being **responsible for monitoring implementation of Covid-19 related measures**. This may be the operator/owner or a member of the permanent staff of the tanning studio in question. It is highly advisable that the appointment of the responsible person for the implementation of the Covid-19 measures is specified in writing and that this person carries out daily monitoring of all the steps provided for in this protocol.

Also, please make sure that contact details of the responsible person are indicated in a poster (or other place visible to customers) at the tanning studio as well as on your company website (if available) so that customers and staff can report possible Covid-19 contamination and thus facilitate contact tracing where needed.



Contact your employees in time, including temporary workers and interns, but also external parties such as customers, suppliers, subcontractors, freelancers, visitors, parents, etc. who are in contact with the tanning studio, to inform them of the rules applicable. Furthermore, some people may have additional questions or concerns so it is important to share with them the contact details of a designated responsible person.

2. BASIC RULE



If you have a cough, sore throat, cold and / or fever*, please do not visit the tanning studio. This applies to customers, other visitors, the operator/owner and his or her staff.

*Staff members, as well as the manager, should check their temperature at home every day before work.

TANNING STUDIO COVID-19 PREVENTIVE MEASURES

3. NUMBER OF CLIENTS



Please do not allow more than 2 to 3 clients at most in the reception area (depending on the size of such area). Of course, the distance of at least 1.5 meters should be observed. The employee present should ensure that the safe distance between customers remains at all times.



In the event of a greater number of clients than those mentioned above, they should be asked to wait for their turn **outside** while maintaining the appropriate distance. **The waiting rooms should be closed.**



Clients should visit the tanning studios **by appointment only**. Furthermore, it is highly recommended that they are asked to conduct their visits alone, meaning that they should not be accompanied by anyone including children, spouses and / or friends. However, people requiring assistance may be accompanied by an adult. Whenever possible, personal belongings such as bags, coats and other items should not be taken into the tanning studio.

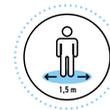
In addition, clear instructions should be displayed in the tanning studio, to further emphasize these rules.

4. CUSTOMER / EMPLOYEE PROTECTION

4.1 Coronavirus rules



If you are ill, have a cough, sore throat, cold and / or fever, you should not visit the tanning studio. At all times, customers and the person in charge at the reception should do their best to respect the safe distance mentioned above.



Social distancing, in particular the maintenance of a safe distance between each person, must always be respected, except between the customer and the service provider or his employee, to the extent strictly necessary for the provision of care.



The necessary **hand sanitizers** should be made available at the entrance of the tanning studio and in other places inside as well. This should provide everyone easy access to disinfectant as often as possible.

TANNING STUDIO COVID-19 PREVENTIVE MEASURES



Hands should be washed regularly and thoroughly. Staff should make sure to wash their hands before treating each customer.



Wearing a **face mask** at the tanning studio premises or at the place of service should be compulsory. Alternatives to the mask (such as a scarf, bandanas, etc.) should be prohibited. If for medical reasons it is not possible to wear a face mask, clients may wear a face shield. People who, due to a disability attested by a medical certificate, cannot wear a face mask, or another fabric alternative, or a face shield, are not bound by this obligation.



It is highly advisable that the service provider and its employees wear a **CE approved surgical mask**.

The client can only remove the face mask for a facial treatment and only for the time strictly necessary for this treatment.



Coughing and sneezing is best done in a disposable tissue (which is immediately thrown into the closable bin) or in the elbow if not possible otherwise.



Clients should be admitted only by appointment, and should stay in the tanning studio no longer than strictly necessary.

4.2 Ventilation.



All rooms must be sufficiently ventilated, at least by opening windows and doors, even in bad weather. If the premises are equipped with a CO₂ meter which measures the actual CO₂ concentration continuously and in real time, windows and doors can remain closed. If the CO₂ concentration is too high, that is to say greater than 800 ppm, then the ventilation of the premises must be improved so that the concentration drops below 800 ppm.

It is recommended to use devices that comply with European standard EN 50543 (Standard for portable and transportable electronic devices for the detection and measurement of carbon dioxide and / or carbon monoxide in indoor air).

TANNING STUDIO COVID-19 PREVENTIVE MEASURES

4.3 Door handles.



The door handles should be cleaned by the employees regularly.

4.4 Protective plexiglass wall.



We recommend working with a protective plexiglass wall. It should be placed in such a way that the client and the person in charge at the reception cannot infect each other. If it is not possible to use a protective plexiglass wall, the customer should be on the left side of the reception, for example, and the employee on the right side, so that the minimum distance of about 1.5 meters is guaranteed at all times.

The protective wall should be cleaned several times a day and after each client.

4.5 Payments.



The services offered should be paid for before they are provided. We strongly recommend contactless payments. If the payment is made by means of a PIN

code, the customer should first clean their hands with the disinfectant provided by the tanning center before entering the PIN code.

Upon payment, the staff should take special care of cleaning and disinfecting the payment terminal after each use. We recommend cleaning the reception counter at the same time.

In case of cash payment, staff should wear gloves and clean them with disinfectant after receipt.

4.6 Tanning booths.



Tanning booths should be cleaned after each client according to the existing cleaning protocols. In addition, it is advisable that every secondary item is also cleaned up after each customer. These secondary items differ from one tanning studio to another, but think of for example the deodorant bottles, mirror, shelf, chair or stool provided, etc.

After each client's visit, minimum waiting time should be 10 minutes when the staff can take the opportunity to clean and disinfect the used treatment station and tanning booth in

TANNING STUDIO COVID-19 PREVENTIVE MEASURES

accordance with the cleaning protocols and additional coronavirus measures. The tanning booth should also be ventilated.

4.7 Circulation of clients



The circulation of customers should be organized in such a way as to minimize contact at all circumstances. Each client should ensure that no other client is in the hall of the tanning studio when they want to leave the tanning booth. Those not in the hallways should wait before entering the hall until it is cleared again and there are no more people.

After leaving the tanning booth, the client should not stay in the tanning studio longer than necessary and must leave the premises immediately, following the coronavirus rules.

To keep things clear, it is best if these instructions are indicated on the inside of the door of each tanning booth.

4.8 Cosmetics corner.



Cosmetics corner should not be used during these times when measures mentioned in this protocol are in place.

4.9 Toilets.



Toilets should only be used in emergency cases. They should be cleaned by staff after each visit. Great attention should be paid to all parts that could be infected during the visit.

4.10 Waiting room(s).



Waiting rooms should be closed. Customers should wait outside the tanning studio.

No drinks, food or snacks should be served, and no magazines or newspapers offered. Only disposable paper can be used. Textile towels should not be allowed.

TANNING STUDIO COVID-19 PREVENTIVE MEASURES

5.0 Digital tools.



Besides the fact that all clients are registered in the respective operating system, it is also recommended that the "corona alert" application is installed and used.

5. SPECIFIC MEASURES FOR AUTOMATED TANNING CENTERS

Only disposable paper should be used in the tanning studio and preferably closable bins should be provided. The use of textile towels should not be allowed.

The sunbed must be carefully cleaned by the client before and after each tanning session using the products provided for this purpose. These instructions should be clearly displayed in each booth.

IN CONCLUSION

This protocol was initiated and first developed by FeBeISol and was later amended and adjusted by ESA to serve the purpose for the entire European market. If interested, please feel free to consult the version available at FeBeISol's website through this link: <https://www.febelsol.be/covid-19-protocol>.

Therefore, **the responsibility and implementation of this protocol rests entirely with operator(s) of the tanning studio(s)** in question.

Needless to say, **this protocol is purely intended to serve as a guide** for the tanning facility operator(s) and his / her staff. Of course, **relevant measures and instructions of the government in your respective country and guidance of corresponding local authorities must be observed and take precedence at all times** meaning that this document might need revising and updating accordingly.